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QUALITY POLICY

QAP 100
REV 4.0
EFF: 02/03/2016

Quality Policy

The quality policy of Hydromer, Inc, is to design, manufacture and sell products and services which are of the highest quality to serve the needs of the medical, cosmetic, industrial and animal health communities. Quality is providing the customers with products and services which meet or exceed customer expectations for performance, fitness for use, safety, reliability, delivery, and price.

Customer satisfaction is of utmost importance. It is imperative that Hydromer, Inc. maintains an environment that promotes individual commitment to excellence from all of the employees.

- The Quality Policy is implemented throughout Hydromer, Inc through the Quality Management System
- The scope of the Quality Management System is the design, development, manufacture, testing, and distribution of chemical coatings for a variety of markets; medical, industrial, cosmetics, and animal health
- The Top Management of Hydromer Inc, establishes Quality Objectives each fiscal year aligned with the effectiveness and improvement of the Quality Management System

President/CEO

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